

INTRODUCING

Digital Welcome Calls

POWERED BY CALLPILOT

Enerflo Digital Welcome Calls powered by Callpilot are a solar industry first, changing your Welcome Call game. They're available on-demand 24/7, with zero hold times and reduced call times, all from within Enerflo.

ZERO
Hold Times

35%
Avg Reduced
Call Time

Your survey has been submitted successfully

Callpilot

Hello, welcome to our solar install family! The following are a series of questions to ensure that this transaction meets your expectations and understanding. First, we want to be sure you can hear me and see the screen volume if needed and know that this video is recorded for quality and training purposes. Do we have your permission to proceed?

No, you don't have my permission Yes, you have my permission

Third Party Verification (TPV), Simplified

- ✓ Protect your business, the sales rep and the customer with a digital recorded and transcribed single source of truth
- ✓ Available on-demand, 24/7/365
- ✓ Close faster and more efficiently
- ✓ Zero hold times
- ✓ 35% average reduced call times
- ✓ Securely recorded and stored forever

Book a Demo or Discovery Call
Scan to Book Time Directly with a Platform Specialist

FLOWCODE
PRIVACY.FLOWCODE.COM

Two Great Solutions, One Powerful Integration

By bringing together Enerflo, the Platform for the Solar Industry, and Callpilot, the first fully automated Third Party Verification (TPV) Solution for solar, this powerful integration will give our partners and installers across the U.S. even more options for consolidating their tech and resources, reduce costs and increase efficiency.

All The Features You Need

Callpilot is a complete third-party verification (TPV) solution that seamlessly integrates automated survey capabilities to increase customer engagement, drive actionable feedback, and intuitive reporting and analysis.

- iOS & Android Compatible
- Confirm Identity, Reduce Fraud
- Confirm Geolocation
- Multilingual Solutions
- Online Consent Verification
- Face & Volume Detection
- Cloud-Based Infrastructure
- And more!

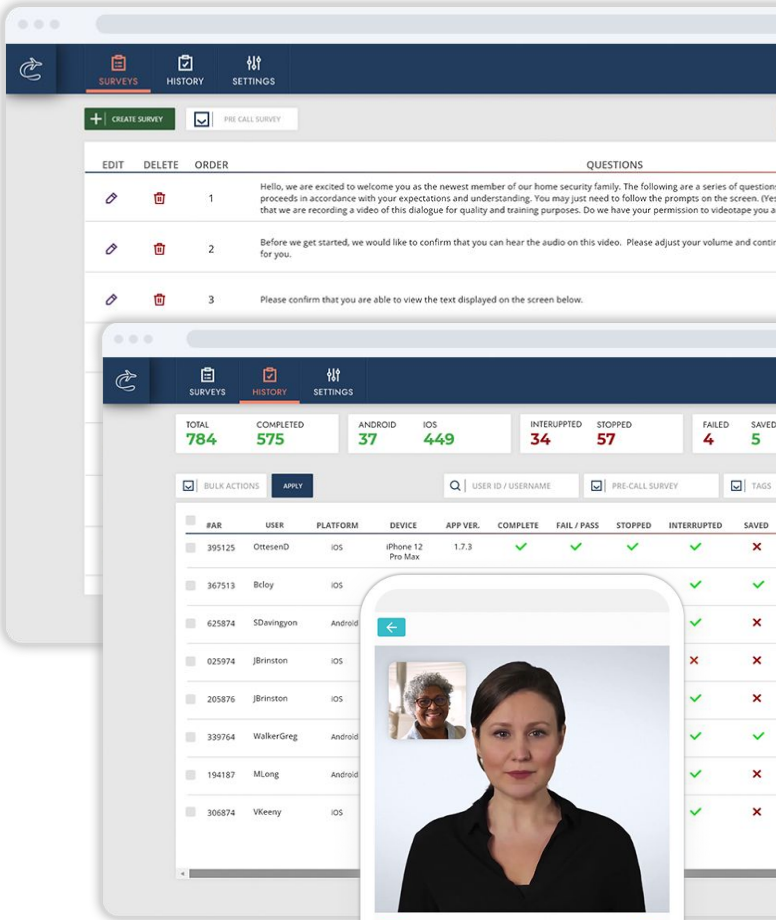
Fully Customizable Cloud-Based Survey

Create simple or complex questionnaires and customize every aspect of your survey. Control the style and types of questions, then route to different sections depending on participant responses.

Analysis & Reporting

Callpilot* allows you to drive performance through automation by giving you the ability to build effective surveys that align with your desired customer and business outcomes. With Callpilot, you're able to instantly manage every aspect of the customer's experience based on data-driven decisions. Create and update questions daily with no IT involvement.

*Callpilot is not yet available for lender TPV



The dashboard shows a summary of survey performance:

TOTAL	COMPLETED	ANDROID	IOS	INTERRUPTED	STOPPED	FAILED	SAVED
784	575	37	449	34	57	4	5

#	USER	PLATFORM	DEVICE	APP VER.	COMPLETE	FAIL / PASS	STOPPED	INTERRUPTED	SAVED
395125	OttesenD	iOS	iPhone 12 Pro Max	1.7.3	✓	✓	✓	✓	✗
367513	Bkloy	iOS						✓	✓
625874	SDavington	Android						✓	✗
025974	JBrinston	iOS						✗	✗
205876	JBrinston	iOS						✓	✗
339764	WalkerGreg	Android						✓	✓
194187	MLong	Android						✓	✗
306874	VKeeny	iOS						✓	✗

A mobile app interface is shown with a video call in progress. The user is asked: "Is the address that appears on the screen your correct address?"

123 Test Street
Somewhere, CA 90210

Address is Incorrect
 Address is Correct



Learn More & Book a Demo at [Enerflo.com](https://enerflo.com)